

Welcome!

First Impact

The Two Minute Greeting Window

by
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Welcome!

Our Journey

- I. Profile of an Excellent Greeter**
- II. Objectives of Greeters**
- III. Different Strokes for Different Folks**
- IV. How People feel warmth**
- V. Tools to Use**

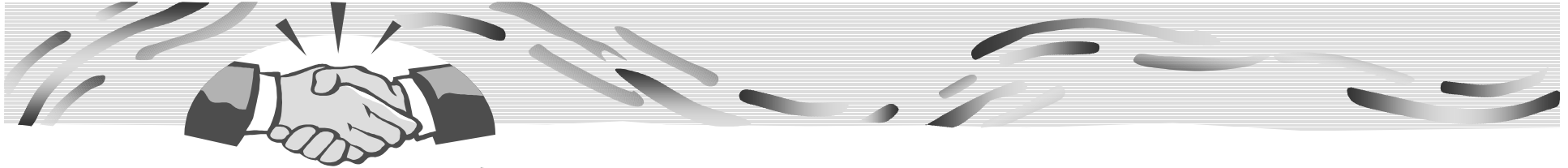
First Impact



Welcome!

Greeters are to the church experience as:

- ☞ What the Tee shot is to golf...**
- ☞ What the opening is to a speech...**
- ☞ What the overture is to a symphony...**
- ☞ What the firstimpression is to a new relationship... .**

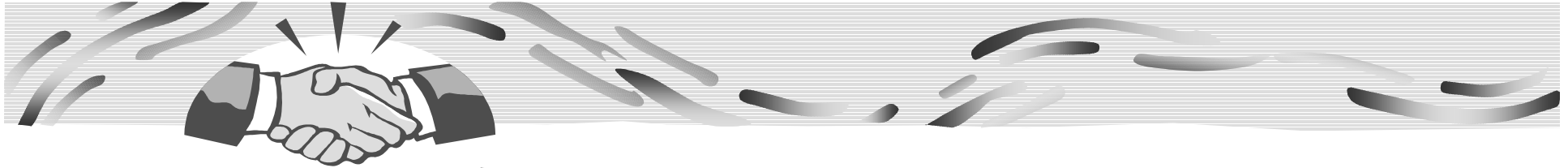


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Profile of an Excellent Greeter

- | | |
|----------------------|-------------------------|
| 1. <u>No Fear</u> | 6. <u>Attitude</u> |
| 2. <u>Sanguine</u> | 7. <u>Selfless</u> |
| 3. <u>Sensitive</u> | 8. <u>Knowledgeable</u> |
| 4. <u>Dependable</u> | 9. <u>Positive</u> |
| 5. <u>Attractive</u> | 10. <u>Gracious</u> |

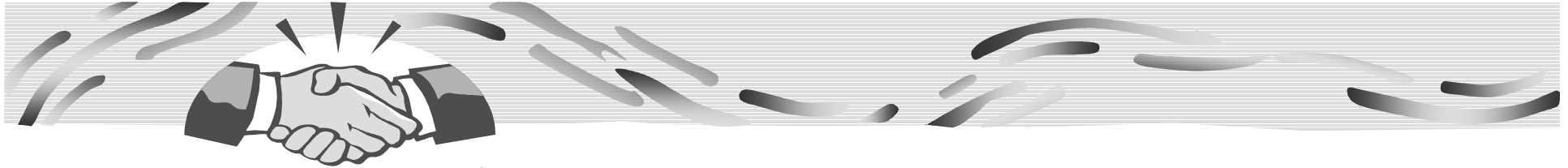
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Objectives of Greeters

- ☞ meet people's needs
- ☞ put people at ease
- ☞ make people feel genuineinterest
- ☞ make people feel at home
- ☞ make people feel comfortable
- ☞ meet new friends
- ☞ make people feel needed



Welcome!

Objectives of Greeters(Cont)

- ☞ make people want to comeback**
- ☞ make people feel loved**
- ☞ make people feel sincerity**
- ☞ keep the ones we have happy**
- ☞ make people feel important**



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Different Strokes for Different Folks

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Diversity of Visitors

1. Long-time Adventist members—
2. New Adventist members—
3. Unchurched—but interested
4. Former Adventists—
5. Out-of-town Adventist visitors—
6. Local visitors—



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Generational Diversity

- ☛ **Seniors**
- ☛ **Boomers**
- ☛ **YoungAdults**
- ☛ **Children**



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Ethnic Diversity

- ✓ **European-descent**
- ✓ **Filipino**
- ✓ **Brazilian**
- ✓ **African-American**
- ✓ **Hispanic**



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Remembering Names

- ☛ Impression
- ☛ Review
- ☛ Association

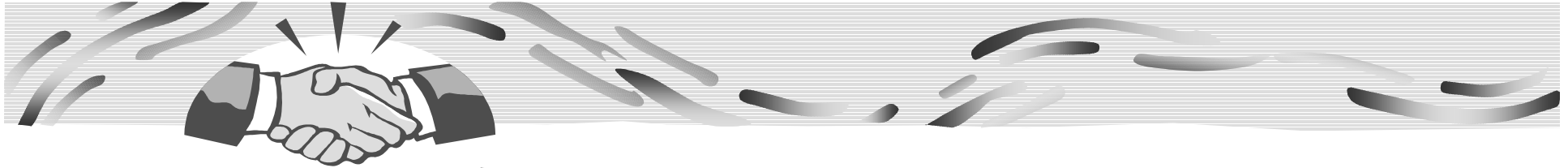
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Non-verbal Greeting

- ✓ **S - Smile**
- ✓ **O - OpenPosture**
- ✓ **F - ForwardLean**
- ✓ **T - Touch**
- ✓ **E - EyeContact**
- ✓ **N - Nod**
- ✓ **S - Space**



Welcome!

Resources

- ☛ Churchbulletin.
- ☛ Churchpromovideos
- ☛ Bibles
- ☛ VisitorCards
- ☛ "Guests" brochures
- ☛ Schoolbrochure
- ☛ Visitor'sinvitationtolunch
- ☛ SmallgroupBrochures
- ☛ VideoOrderBlanks