Christian Sales Principles

- **1.** Explain the responsibilities of a Christian salesperson as related to how they treat their customers and boss.
- 2. List the points in the steps of a sale.
- **3.** Give a statement on how to meet objections.
- 4. How are the following points valuable to a salesperson?
 - **a.** Researching the market to see how an item or service will sell
 - **b.** Proper training and knowledge about the item or service to be sold
 - **c.** A visit to the plant or home office that produces the item or service
 - **d.** Follow-up visits with first-time customers
- 5. Using actual or hypothetical education and experience, write a resume which could be used in applying for a job.
- 6. Find out what education is most beneficial for a career in sales. What aspects of sales are available to a Christian salesperson?
- 7. Do one of the following:
 - **a.** Help raise funds through sales of either services, merchandise, or tickets to a Pathfinder, AY Society, or school activity accounting for more than your proportionate share of the sales.
 - **b.** Earn money for yourself through the selling of merchandise or a service.
- 8. Make a practice sales presentation to your counselor, teacher, or parent on the above item that you are selling.
- **9.** Interview a Christian salesperson and a Christian retailer regarding the following points:

For the Salesperson:

- **a.** Is a lot of traveling involved in the profession of selling?
- **b.** What other ways does the job of a salesperson affect family life?
- **c.** How are sales people paid?
- **d.** What opportunities for advancement are there in sales?
- e. What does the future hold for a career in sales?
- **f.** How do you get customers?
- **g.** What do you like the most about your job? The least?
- **h.** Does being a Christian make a difference in the way you do your job?

For the Retailer:

- **a.** What type of education and training is helpful for a retail sales career?
- **b.** What advancement opportunities are available in retail sales?
- **c.** When you place an order, which do you rely on most, service of the sales person, price, market characteristics, or the quality of the product?
- **d.** What do you do when a customer complains about an error he thinks your store has made when he is actually the one at fault?
- e. Does being a Christian make a difference in the way you run your store?
- **f.** What do you like the most about your job? The least?

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